

y Raised Bill No. 871

January Session, 2021

LCO No. 3010



Referred to Committee on COMMITTEE ON CHILDREN

Introduced by: (KID)

## AN ACT ESTABLISHING THE OFFICE OF THE DEPARTMENT OF CHILDREN AND FAMILIES OMBUDSMAN.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective July 1, 2021) (a) There is established an
- 2 independent Office of the Department of Children and Families
- 3 Ombudsman within the Office of Governmental Accountability. Such
- 4 office is responsible for receiving, investigating and making
- 5 recommendations for the resolution of complaints regarding services
- 6 rendered by and affecting individuals under the care and custody of the
- 7 Department of Children and Families or of any public or private agency
- 8 with which the department has contracted for the provision of services
- 9 related to child welfare.
- 10 (b) The director of the Office of the Department of Children and
- 11 Families Ombudsman shall be appointed by the Governor, in
- 12 accordance with the provisions of sections 4-5 to 4-8, inclusive, of the
- 13 general statutes.
- 14 (c) The director of the Office of the Department of Children and
- 15 Families Ombudsman shall prepare and maintain a record of all

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- 16 complaints received by the office. Such record shall include, but not be
- 17 limited to, (1) a description of the complaint received by the office, (2)
- 18 information concerning any investigation undertaken by the office in
- 19 response to a complaint and the findings of such investigation, (3) any
- 20 recommendations made to the Commissioner of Children and Families
- 21 for the resolution of a complaint, and (4) any response from the
- 22 commissioner regarding such recommendations. Any such record shall
- 23 be made available to the Office of the Child Advocate upon request.
- Sec. 2. Section 1-300 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2021*):
- 26 (a) There is established the Office of Governmental Accountability.
- 27 The executive administrator of the office shall serve as the
- administrative head of the office, who shall be appointed in accordance
- 29 with the provisions of section 1-301.
- 30 (b) The Office of Governmental Accountability shall provide
- 31 personnel, payroll, affirmative action and administrative and business
- 32 office functions and information technology associated with such
- 33 functions for the following: The Judicial Review Council established
- 34 under section 51-51k, Judicial Selection Commission established under
- 35 section 51-44a, Board of Firearms Permit Examiners established under
- 36 section 29-32b, Office of the Child Advocate established under section
- 37 46a-13k, Office of the Victim Advocate established under section 46a-
- 38 13b, [and] State Contracting Standards Board established under section
- 39 4e-2 and Office of the Department of Children and Families
- 40 <u>Ombudsman established under section 1 of this act</u>. The personnel,
- 41 payroll, affirmative action and administrative and business office
- 42 functions of said offices, commission, council and boards shall be
- 43 merged and consolidated within the Office of Governmental
- 44 Accountability.
- 45 (c) The executive administrator may employ necessary staff to carry
- 46 out the administrative functions of the Office of Governmental
- 47 Accountability, within available appropriations. Such necessary staff of

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the Office of Governmental Accountability shall be in classified service.

(d) Nothing in this section shall be construed to affect or limit the independent decision-making authority of the Judicial Review Council, Judicial Selection Commission, Board of Firearms Permit Examiners, Office of the Child Advocate, Office of the Victim Advocate, [or the] State Contracting Standards Board or Office of the Department of Children and Families Ombudsman. Such decision-making authority includes, but is not limited to, decisions concerning budgetary issues and concerning the employment of necessary staff to carry out the statutory duties of each such office, commission, council or board.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2021	New section
Sec. 2	July 1, 2021	1-300

## Statement of Purpose:

To establish the Office of the Department of Children and Families Ombudsman within the Office of Governmental Accountability.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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